

Managing across the generations

Accelerate Training and Consulting Pty Ltd

Do you have responsibility for managing a multi-generational team? Would you like to learn more about the differences between baby boomers, Gen X and Gen Y? Would you like some management strategies for helping the generations work better together.

Attend **Managing across the generations**, and take a journey with trainers who have led large numbers of staff across all age groups and understand your needs.

This workshop will provide managers with tools to help you understand the differences between the generations. Participants will also better appreciate the workplace needs of different employee groups, and how to motivate, reward and set goals for these employees.

(Suitable for managers and supervisors responsible for a team with considerable inter-generational mix).

This one day seminar is being held bi-monthly in a convenient CBD location.

Call or email to confirm interest and nominate an appropriate date.

Level 2
"The Mansions"
40 George Street
Brisbane Qld 4001

Cost: \$385 per person (GST incl.)
(Significant discounts available for multiple clients from one organisation)

Contact Accelerate and register your interest:

Phone: 07 3012-8038

E-mail: enquiries@xlr8.net.au

Website: www.xlr8.net.au

Topics

- *Defining the generations*
 - ⇒ *Baby boomers, Gen X, Gen Y*
 - ⇒ *Differences between the generations*
- *Impacts in the workplace*
 - ⇒ *Job expectations*
 - ⇒ *Reward expectations*
 - ⇒ *Relationship expectations*
- *Management strategies*
 - ⇒ *Recruitment, induction, training*
 - ⇒ *Communication, coaching and Mentoring*
 - ⇒ *Motivating*
 - ⇒ *Day to Day Management*
 - ⇒ *Managing performance*
 - ⇒ *Conflict Resolution*
 - ⇒ *Corporate culture for all*
 - ⇒ *Retaining staff*
- *Putting it into practice*
 - ⇒ *The action plan*
 - ⇒ *Measuring success*



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